

Anne Warner

Anne Warner has almost 20 years experience driving organizational improvement as a Program Manager, Project Manager, and Consultant in customer service, engineering, and manufacturing environments. She has managed worldwide programs for a Fortune 100 company, driven Black Belt improvement projects in software and customer services organizations, developed, lead, and audited business partner programs, and trained teams and individuals in process improvement techniques and business excellence frameworks.

Anne is currently pursuing her professional passion to help organizations of all types improve performance, build excellence, and increase success as a Principal in the NorthEast Center for Excellence.

Since 2003, Anne has been a member of the Malcolm Baldrige National Quality Award Board of Examiners and currently serves as a Senior Examiner for the MBNQA. She has been on the Board of Directors of the Granite State Quality Council since 1999 and is currently Chair of the GSQC Application and Examiner Committee. She has also served as a Judge and Senior Examiner/Coach for the Massachusetts Quality Award and as a Senior Examiner for the California Awards for Performance Excellence.

Anne holds a BS in Computer Science from Worcester Polytechnic Institute, an MS in Quality Management Systems from Anna Maria College, has a Master's Certificate in Applied Project Management from Villanova University, and is an ASQ Certified Quality Manager.