



# 2007 Fall Quality Conference Table Sponsor Registration Form

Stoweflake Mountain Resort & Spa, Stowe, Vermont  
Thursday, November 1, 2007, 9:00 am - 4:30 pm

**\*\*Early Bird Discount – Take 10% off Registrations if paid by 10/18/07!\*\***

Contact Name \_\_\_\_\_ Organization \_\_\_\_\_  
 Email Address \_\_\_\_\_  
 Mailing Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone \_\_\_\_\_ Fax \_\_\_\_\_

**AM Workshops (10 am – 11:30 am):**

- Workshop 1: Who Defines Quality, Your Customers or Your Boss? *Jeff Lucas, Deputy Director, Baldrige National Quality Program*
- Workshop 2: How the Sheepdog Shears the Sheep: Driving Change When You're Not the Shepherd – *Jill Olson, VAHHS*
- Workshop 3: RRHS' Journey Toward Excellence from an HR Perspective – *Bob van Heiningen, Rutland Regional Health Services*

**PM Workshops (1:00 pm – 2:30 pm):**

- Workshop 4: Getting Started: The First Steps in Building the Pathway to Excellence - Implementation of the Baldrige Criteria in the US Army Installation Management Command – *Mark Alpert, National Council for Performance Excellence and Doug Borden, Booz Allen Hamilton*
- Workshop 5: Translating Great Ideas Into Everyday Practice – *W. Cyrus Jordan and Helen Riehle, Vermont Program for Quality in Health Care and Bonnie Walker, Tupelo Group*
- Workshop 6: Building a Culture of Excellence – *Don George and Jane Bradley, Blue Cross and Blue Shield of Vermont*

**\*\*For detailed workshop descriptions, please visit our website at [VermontQuality.org](http://VermontQuality.org)\*\***

Please list the names and email addresses of 8 attendees for your table		
Name	Email Address	Workshop Preferences <i>(Circle one for both AM &amp; PM Workshops)</i>
		AM Workshop - 1 2 3 PM Workshop - 4 5 6
		AM Workshop - 1 2 3 PM Workshop - 4 5 6
		AM Workshop - 1 2 3 PM Workshop - 4 5 6
		AM Workshop - 1 2 3 PM Workshop - 4 5 6
		AM Workshop - 1 2 3 PM Workshop - 4 5 6
		AM Workshop - 1 2 3 PM Workshop - 4 5 6
		AM Workshop - 1 2 3 PM Workshop - 4 5 6
		AM Workshop - 1 2 3 PM Workshop - 4 5 6

**Table Sponsors (Get one seat free!):**

- VCQ Member:** \$1365/Table Sponsor
- Non-Member:** \$1575/Table Sponsor
- VCQ Grant:** \$525/Table Sponsor\*\*

**\*\*Are you eligible for a VCQ Grant?** Grants are available through Vermont Training Program for the following

Vermont Industries:  Manufacturer  Health Care  Telecom  IT  Environmental

Method of Payment:  Check Enclosed  Credit Card

MC/Visa/American Express Credit Card # \_\_\_\_\_ Exp. Date: \_\_\_\_\_